



## CODE OF CONDUCT & BEST PRACTICE – PARENTS, FAMILY MEMBERS & GUARDIANS

### Club Medical Requirements

- I will complete and return the Medical Information Form and provide details of any health conditions/concerns relevant to my child on the consent form.
- I will report any changes in the state of my child's health to the coach prior to training sessions or events.
- I will ensure that the organisation has up-to-date contact details for me and for any alternative person(s) as required.

### General

- I will ensure my child is punctual for training sessions and competitions.
- I will ensure that my child/children have the adequate equipment as laid down by the Coach for the specific squad/group.
- I will inform the coach/teacher if my child needs to leave the training sessions early.
- I will inform the coach/teacher if someone else is collecting my child/children from the training sessions/competition.
- I will behave responsibly as a parent and spectator during training or events and treat members, coaches, teachers, volunteers, and other parents with due respect, in accordance with the Swim England (ASA) commitment to equality and diversity.
- I will always treat all swimmers/water polo players with respect and dignity and treat everyone equally.
- Encourage swimmers and water polo players to accept responsibility for their own behaviour and performance.
- I will not use inappropriate and abusive language within the organisation environment or in public. Language must always be appropriate and socially acceptable.
- I will ensure my child's needs are met in terms of nutrition and I will listen to advice given by the coach/nutritionist.
- I will support the coach and committee appropriately and raise any concerns I may have in an appropriate manner to the Welfare Officer.

### Club Requirements

- All members must comply with the codes, rules, and policies of the club at all times.
- I will honour and pay the agreed fees on time, as set out by the Club's Guidelines.
- All members should treat other competitors/teams/officials with respect in victory or defeat.
- All members to obey the "spirit of the rules and laws" both in and out of the pool.
- Encourage all members of the club to accept decisions made by officials whether at club level or from an outside organisation.



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### The Club

- Will inform you at once if your child becomes ill and will ensure their wellbeing until you are able to collect him/her.
- Ensure good child safeguarding guidelines are always followed to keep your child safe.
- Ensure all activities are properly supervised/ taught/coached and that consent is obtained for any activity outside of that previously agreed.

### You have the Right to: -

Make a complaint to the club if you feel the club or a member of the organisation is not acting appropriately or in accordance with Swim England ASA/organisation rules and re Details of how to do this can be obtained from the welfare officer.

Make a complaint on behalf of your child to the Swim England (ASA) Office of Judicial Administrator

### Breaches

All breaches of this code of conduct should be dealt with by the Club President/Head Coaches or Welfare Officer and the correct action will be taken as is deemed necessary as outlined in the Club Disciplinary and Grievance Procedure.